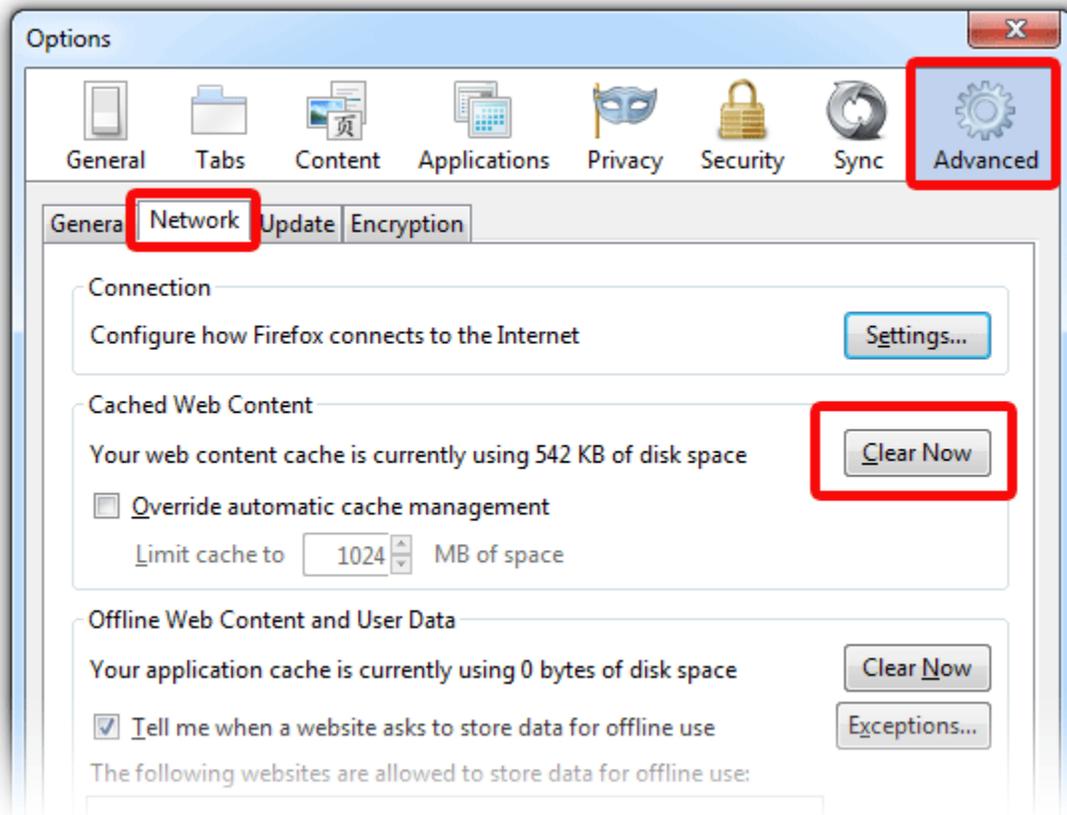


Firefox:

- At the top of the Firefox window, click on the Firefox button and then select Options
- Select the Advanced panel.
- Click on the **Network** tab.
- In the **Cached Web Content** section, click Clear Now.



- Click OK to close the Options window

IE:

Tools

Internet Options

General Tab - make sure that the box that says "Delete browsing history on exit" is NOT checked

Delete (button) - a window will popup asking what you want to delete (please make sure the following boxes are checked:

"Preserve Favorites website data"

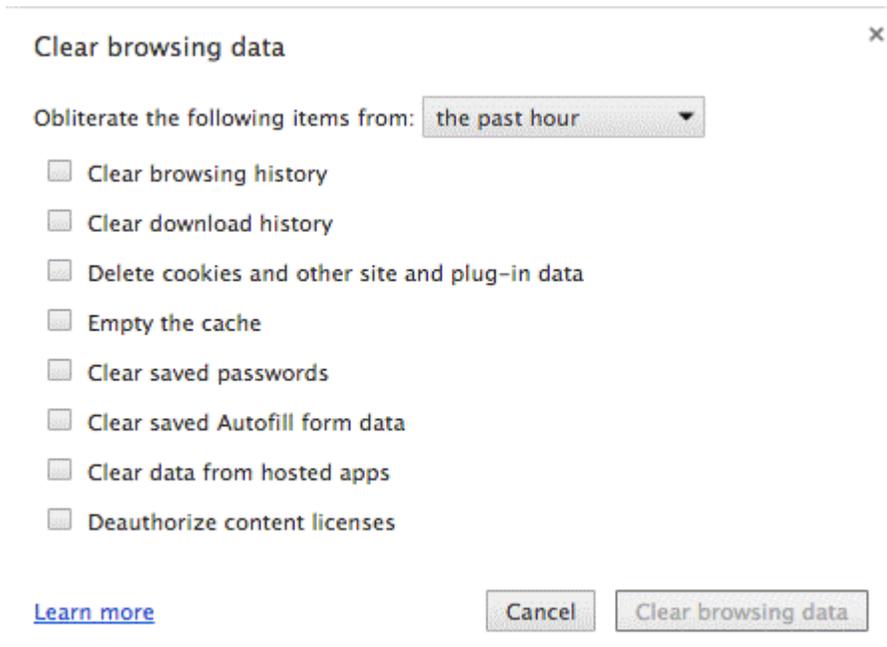
"Temporary Internet files and website files"

"Cookies and website data"

Once those boxes are checked - click on the Delete button

Chrome

1. Click the Chrome menu  on the browser toolbar.
2. Select **Tools**.
3. Select **Clear browsing data**.
4. In the dialog that appears, select the checkboxes for the types of information that you want to remove.
5. Use the menu at the top to select the amount of data that you want to delete. Select **beginning of time** to delete everything.
6. Click **Clear browsing data**.



Please note that all web browsers change from time to time. This is for general reference only.

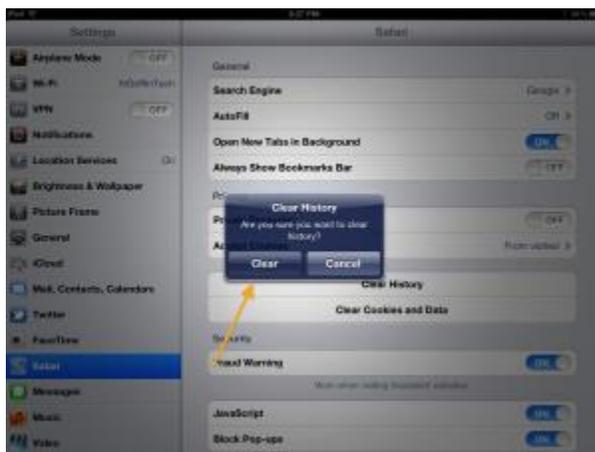
iPad / iPhone



1) Select 'Safari' in the Settings App



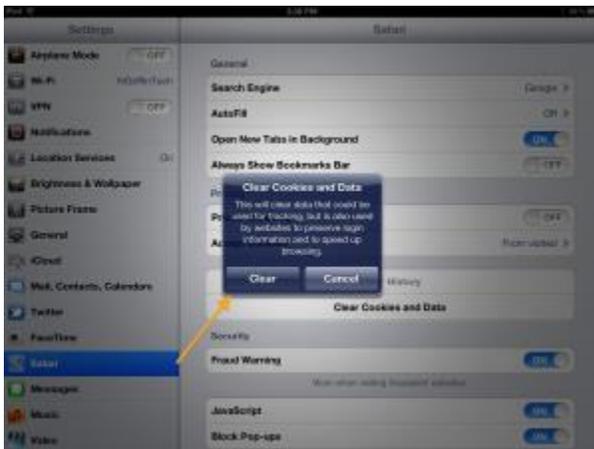
2) Clear your Browsing History or your Cookies and Data (which includes webpages contained in the Cache folders).



3) If you chose "Clear History," Click 'Clear' ...



4) ...and your browser history is erased.



5) If you chose to clear your Cookies and Data, click 'Clear'...



6) ... and now your Cookies and Data are erased.

Safari

1. Open Safari
2. Click on “Safari” next to the Apple icon in the upper left hand side of the screen
3. Click on “Empty cache”
4. A pop up window will appear asking you “Are you sure you want to empty the cache?” – Click on “Empty” button (after clicking on “Empty” you might get the beach ball - wait for this to go away)
5. Quite Safari and then reopen Safari

OR

1. In the Safari menu bar, click the Safari option.
2. Select the Preferences link.
3. In the Preferences window, click the Advanced tab.
4. At the bottom of the window, select the Show Develop menu in menu bar checkbox.
5. Return to the Safari menu bar and click the Develop option.
6. Select the Empty Caches link.

Opera

Opera stores visited pages both in memory and on disk, so they will be available after a restart. To change the cache settings, go to Settings > Preferences > Advanced > History and choose from the following options in the Disk Cache section:

Action	How to do it	Notes
Empty the cache	Click Empty now	This deletes all cached content from the disk
Change cache disk size	Choose the size from the drop-down list	Increase this if you want to keep more local copies of pages, and for longer. <i>Zero</i> means that writing to disk will be avoided as far as possible.
Empty cache on exit	Check <i>Empty on exit</i> .	This deletes the cache automatically every time you exit Opera
Change how often cached pages are checked for	In the <i>Check if cached page is updated on the server</i> section, select a less-frequent time interval from the drop-	The browser checks for new versions when you revisit a page, even though most web content is not updated very often. Checking for changes less often may speed up

updates

down list for either
documents or images

browsing. Note that you may sometimes
have to reload to get the newest version.